CUSTOMER SERVICES

3 SEPTEMBER 2013

BUTE & COWAL COMMUNITY SAFETY FORA – HIGHLIGHT AND EXCEPTIONS REPORT

1. SUMMARY

This report updates the Area Community Planning Group (ACPG) about the items discussed at the most recent meetings of the Bute and Cowal Community Safety Forum (BCSF and CCSF)) which were held on 25 June 2013 and 28 June respectively.

2. RECOMMENDATIONS

2.1 That the ACPG note the work undertaken and consider whether there are any items of business which the Group may wish the BCSF or CCSF to progress on their behalf.

3. DETAIL

- 3.1 The BCSF met on 25 June 2013 when representatives of Police Scotland, Fire Scotland, TESSA, ACHA, Bute Community Council and the Elderly Forum were in attendance.
- 3.2 The CCSF met on 28 June 2013 when representatives of Police Scotland, Scotland Fire and Rescue, Rape Crisis and Council Service Representatives were in attendance.
- 3.3 The highlight/exception report from these group together with detail of the work undertaken by Partners is attached at Appendix 1 although is not an exhaustive listing of the work of the Group. Agenda and Minutes can be located on the Council's website via this link http://www.argyll-bute.gov.uk/moderngov/ieListMeetings.aspx?Cld=391&Year=0 for the BCSF.

4. CONCLUSION

4.1 The attached Appendix details the issues which were considered and discussed at the meetings on 25 and 28 June 2013.

5. IMPLICATIONS

Policy - Accords with the SOA and Community Plan

Financial – None Legal - None HR - None Equalities - None Risk - None Customer None

Service -

Executive Director of Customer Services 2 August 2013

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Bute and Cowal Community Safety Fora Exception Report					
Theme	Community Safety Outcome'	Issue and Actions	Comment	Outcomes/ Indicators	
Personal and Home Safety					
Considers the safety of the individual in areas such as accident prevention, online safety, fire safety, home security, bogus and scam callers	No Cold Calling	Possible introduction of "No Cold Calling" zones within communities. Action – CCSF noted information had been passed to community groups to pursue in terms of their ability to access funding and agreed Police Scotland would keep up awareness of the campaign. BCSF noted that their status as an Island meant that there were not many cold callers but that the community council would discuss this with Trading Standards.	In effort to reduce instances of uninvited salespersons etc, individual properties or collectively agreed zones can be established to prohibit cold calling. There are also benefits in terms of deterring burglaries, bogus workers and scam callers.	Reduces number of crimes which have been linked to cold calling	
	False Alarms	The CCSF was advised of an initiative by Fire Scotland to reduce false alarms. Cook Safe advice was given to a sheltered home complex to help prevent false alarms.	BCSF were also advised of this problem with 27 incidents in the last quarter. It was hoped the Dunoon initiative could be rolled out.	Reduction of false alarm call outs to Fire Scotland	
Travel Safety					
Includes issues that and individuals may encounter such as pedestrian safety, road traffic		No issues were raised under this heading			

accidents, water safety, public transport safety				
Safety of Vulnerable Groups				
Deals with issues in relation to individuals or groups who may be vulnerable including elderly people, young children, victims of hate crime and sexual Violence	Safe and Sound Event	Cowal event was held in Strachur, despite being well organised the turnout was disappointing. Action The Area Governance section will contact larger groups to establish whether they would be interested in attending meetings where partners could give a presentation.	Due to poor uptake of event, BCSF discussed a leaflet campaign and agreed to investigate costs.	
	Rape Crisis	There was an informative presentation at the CCSF on the work of Rape Crisis detailing the support to victims and their families. It was advised that Rape Crisis had supported 455 cases over the phone and 592 face to face.	Presentation to be made to the next BCSF	
	TESSA	Funding has been secured from Comic Relief to provide age appropriate information for S1-S7 pupils across all 10 secondary schools. Concerns were raised that Oban and Hermitage had indicated that they did not wish to participate. Action The BCSF agreed to express their concerns to the Head of Education and the Chair also agreed to progress this.		

Environment Safety Environment safety concerns the aesthetics of communities and neighbourhoods and includes vandalism and criminal damage, graffiti, fly tipping, littering, dog fouling and secondary fires	Dog Fouling Wild Camping	Mobile CCTV camera has been successfully used in Cowal with a fixed penalty notice being issued to a dog owner. Memorandum of Understanding circulated and advice given by the Environmental Health Manager and Access Officer.	Area Governance Manager to identify whether the Council could insure CCTV cameras were community councils to purchase these. Wild camping in Cowal may be as a result of a by-law being introduced by the National Park to prohibit this. Hot spot areas to be identified by Environmental Health and lists prepared which would be circulated by the Access Officer	
	Clean up Scotland Campaign	The Council has successfully engaged with schools in effort to tidy up local beaches		
	Fly Tipping	Complaints received about rubbish being dumped at Ardenslate Shop Action - to be discussed at the next CCSF meeting.		
	Vandalism	BCSF - Police Scotland were requested to monitor the new gardens at Montague and High Street which were just about complete		
Public Space Safety				
	Anti-Social	ASBO sub-group continues to work well in		

behaviour, public	
including anti social	1
disorder and violence.	